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❮ **BACK TO DISCUSSIONS**

Carbon Black Cloud Non-Federated AuthHub Migration Instructions

❯ **Christina Hovatter** **13 days ago**

The following migration instructions are for Super Admins who enters corporate credentials directly into ...

1. **Carbon Black Cloud Non-Federated AuthHub Migration Instructions** | 0 | Recommend |

Broadcom Employee
Christina Hovatter

ACTIONS ▾

Posted 13 days ago

REPLY   ▾

The following migration instructions are for Super Admins who enters corporate credentials directly into CBC login page (Non-Federated):

To further strengthen the protection of your sensitive data, Carbon Black Cloud is implementing **mandatory** multi-factor authentication (MFA) as part of our migration to Broadcom's Authentication Hub (AuthHub) which is **January 21st - April 28th, 2025.**

Every user in your organization will receive an activation email from Broadcom GTO asking you to create a new password.
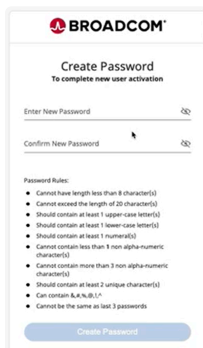
During login, you will be prompted to choose one of the following MFA methods:

- Email OTP
- Use biometrics
- Use code from mobile app

For the best user experience when choosing a mobile app as an authenticator, we recommend using the VIP Access app. However, we understand that you may prefer to use an alternative authenticator app (i.e. Google Authenticator or Okta Verify) - please select "Use another app." While these third-party apps are expected to work, please note that they are not officially supported by Broadcom.

You will then be redirected to the Carbon Black login screen to enter your email address.

You will be redirected to AuthHub to enter your newly set password.

If issues are experienced while logging in, submit a Broadcom Support ticket within the portal.

Your security partners,

Carbon Black by Broadcom

2. RE: Carbon Black Cloud Non-Federated AuthHub Migration Instructions

| 0 | Recommend |

David8264

ACTIONS ▾

Posted 4 days ago   REPLY ▾

Where did the discussion on this topic go?

❯ ORIGINAL MESSAGE

3. RE: Carbon Black Cloud Non-Federated AuthHub Migration Instructions

| 0 | Recommend |

haro

ACTIONS ▾

Posted 4 days ago   REPLY ▾

Check the following link for the related discussion:
https://community.broadcom.com/symantecenterprise/discussion/carbon-black-cloud-non-federated-authhub-migration-instructions

❯ **ORIGINAL MESSAGE**

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